# Church & Candidate Profile

# Guest Services Director Brookstone North Campus



### Brookstone Church Church History

Brookstone Baptist Church, formerly North Asheville Baptist Church, has long stood as a testimony to God's faithfulness since the church was called into existence in 1910. First located on Forsythe Street in North Asheville, the church was a satellite of First Baptist Church of Asheville. NABC grew in membership and influenced the community with the Gospel of Christ.

In 1969 the church body began to grow and a need for a larger facility to reach more people with the Gospel became apparent. This led NABC to go forward in faith as a 1.5 acre tract of land was purchased near I-26 and UNC-Asheville. Construction began and on Easter Sunday, 1972 NABC held its first worship service at that location.

In August of 1989, Jim Dykes was called as pastor, and, in 1994, NABC purchased eight acres on Reynolds Mountain Boulevard. The first service in the new church was held on November 25th, 1995. Such growth occurred that two Sunday morning services were required and eight adjoining acres of land were purchased due to projected growth.

In 2001, the church family moved once again, into a multi-purpose building on the same property. The former building now houses Reynolds Mountain Christian Academy, established in 1999 as a ministry of NABC, originally under the name North Asheville Christian School.

On Easter Sunday, 2017, after 106 years under the same name, North Asheville Baptist Church officially became Brookstone Baptist Church in anticipation of the relocation to a new, 100-acre campus in Weaverville. The church celebrated opening day at its new location on November 12, 2017. This campus includes a large worship space, conference facilities, classrooms, counseling space, student center, a community park, pavilion, walking paths, soccer fields, hiking trails and more. Opening this campus to the community has enabled the church family to reach thousands of people with the Good News of God's love for them in Christ! October 2nd, 2022 marked the launch of Brookstone's East Campus in the auditorium of Charles C. Bell Elementary School. This was the first of several planned satellite campuses strategically located to reach Buncombe County with the Gospel and to equip God's people of all ages to live intentionally every day.

January 14th of 2024 marked the grand opening of the Brookstone West Campus at Enka Intermediate School in Candler. This was the second planned satellite campus reaching souls in the western part of Buncombe County.

We celebrated the opening of a Student Center on January 7th, 2024, located at the North Campus. The new Student Center speaks volumes to our students and to everyone in our community that we are serious about investing in the next generation. We strongly believe the Kingdom of God doesn't hinder children from coming to Christ.

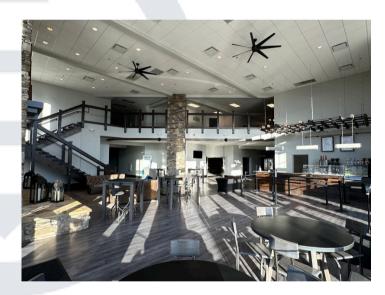


### Brookstone Church What does it look like?



# Main Worship Center

# **Gathering Area**





Main Hallway

### Brookstone Church What does it look like?



### Upstairs Hallway

# Kids Area





Campus Staff Pods

### Brookstone Church What does it look like?



### **Office Entrance**

## Student Auditorium





Student Center Gathering Area In the essential beliefs, we must have unity (Ephesians 4:4-6) In the non-essential beliefs, we have to have liberty (Romans 14-15) In all our beliefs, we have to have love (I Corinthians 13)

#### What does this mean?

All of us come from different backgrounds and cultures where we have developed preferences which are called non-essential beliefs. These are beliefs that we hold very dear because it is what we have learned to become accustomed to, and because of this, we will sometimes differ in our opinion on certain topics. The non-essential beliefs can be found in the style of Christian music we listen to, in the type of clothes we wear to church and in the translation of scripture we read. Whatever your preference, it must never bring division in the body of Christ.

In the area of essential beliefs, those areas where the Bible is very clear, we must stand united together and never compromise these Biblical truths. Examples of these essential beliefs are listed below. Our convictions rest solely on biblical doctrine and not preference.

#### List of essential beliefs

- 1. We believe in the Holy Scriptures as the very Word of God (II Tim 3:16)
- 2. We believe there is only one God eternally existent in three persons (I John 5:1-8)
- 3. We believe in the deity and virgin birth of Jesus Christ (John 1:1-14)
- 4. We believe in the person and ministry of God the Holy Spirit (John 16:7-14)
- 5. We believe that heaven and hell are both real and eternal places (Rev. 20-21)
- 6. We believe all men are by nature and choice sinful and lost (Rom 3:10-23)
- 7. We believe salvation is by grace through faith in Jesus Christ (Eph. 2:8-9)
- 8. We believe in the existence and final defeat of Satan (Rev. 20:1-10)
- 9. We believe in the second coming of Jesus Christ (I Thess. 4:13-18)
- 10. We believe in the eternal life and preservation of all saints (John 6:40)
- 11. We believe in the priesthood of the believers (Heb. 4:15-16)
- 12. We believe the New Testament Church is an organized body of believers (Eph 4:11-16)

13. We believe that the church has two God-given ordinances: Baptism and The Lord's Supper (Matt. 28:16-20; I Cor. 11:23-24)

14. We believe that the church is financially supported by the faithful giving of believers through their tithes and offerings. (I Cor. 16:1-2; Malachi 3:6-10)

North of Asheville sits the unique, scenic town of Weaverville, North Carolina, home to entrepreneurs and artisans alike. With a thriving downtown district offering an array of businesses and plenty of parking, Weaverville draws visitors from all around to its quaint, picturesque Main Street and lush public spaces. Living in Weaverville offers the best of all worlds: quiet country living just a stone's throw from a thriving in-town commercial district, with a 15-minute drive to Downtown Asheville.

In the 1800s, Weaverville was home to grand hotels with visitors escaping the heat of southern summers. Author O. Henry spent some of his last days here, regaining his health before returning to New York City. Today, Main Street offers a lot for visitors with some impressive restaurants, galleries, and artist studios. And it's only ten minutes from both downtown Asheville and the Blue Ridge Parkway.

Residents and visitors to Weaverville can enjoy two public parks within its jurisdiction: Lake Louise Park and the Main Street Nature Park. Well-maintained areas prized for passive recreation, the parks offer walking paths lined with volunteer-maintained flower beds and educational information celebrating Weaverville's rich heritage.

For those looking for nearby nature adventures, Weaverville boasts an entrance to the Blue Ridge Parkway, miles of local hiking trails, cycling routes, scenic drives, wildlife, and native plants. In addition, the Town of Weaverville hosts several community events throughout the year celebrating its unique roots in Western North Carolina, including a Memorial Day Observance at Lake Louise, Fire on the Lake: July 4th Celebration at Lake Louise, a 9/11 Observance at Lake Louise, a Veterans' Day Observance at Lake Louise, and a Town Christmas Parade downtown.

#### **PURPOSE:**

The purpose of the Guest Services Director is to glorify Jesus by warmly welcoming all who gather for worship. The ideal candidate will help ensure that our church environment is one in which guests feel comfortable as they arrive and are greeted, guided, and served by our team of volunteers. Overall, this candidate will lead volunteers to create an environment where life change happens. Our ultimate goal is to shepherd them into a growing relationship with Jesus Christ. The role of Guest Services Director is critical to the health of our church.

#### QUALIFICATIONS: The successful candidate will:

- Pursue a growing relationship with Jesus Christ and exhibit evidence of living a Spirit-filled life.
- Maintain regular and reliable attendance to Brookstone.
- Promote a positive, ministry-minded, and healthy environment as a team player with pastor and staff as well as church leaders, members, guests, and the community at large.
- Possess a servant attitude and desire to serve the Lord through the local church.
- Relate well with all people in attitude and appearance.
- Be proficient in planning, organizing, and handling multiple, simultaneous tasks effectively and efficiently with the ability to give attention to detail and accuracy while maintaining a professional, courteous manner.
- Exercise good judgment and positively influence others, including handling confrontations with poise and efficiency.
- Exhibit a high degree of integrity and strictly protect confidential information.
- Possess a thorough knowledge of the church by-laws, policies, procedures, and general church practices.
- Possess the skills necessary to perform the functions of the job and show the capacity to learn additional skills which the job may require.

### Brookstone Church Guest Services Director Job Description

#### **RESPONSIBILITIES:**

- Cast vision for excellence in Guest Services with an emphasis on welcoming, informing, and serving each guest on Sundays and for special events.
- Create a guest service culture by inviting, selecting, equipping, evaluating, coaching, and celebrating volunteers.
- Establish and implement quality standards for all Guest Service volunteers.
- Create a volunteer culture with a set of behaviors, terms, and values to ensure the optimal guest experience.
- Ensure consistency in all systems and procedures each Sunday.
- Regularly meet with Team Leaders and other volunteers to cast vision, continue training, and build relationships.
- Develop and maintain a recruitment plan and training strategy for new volunteers.
- Schedule regular times of training and vision casting for all volunteers.
- Developing key volunteers to become Team Leaders.
- Develop and manage departmental budget.
- Develop and maintain communication with other ministry team directors to ensure a seamless experience for our guests.

### PERSONAL DISCIPLESHIP:

- Maintain a vital and growing relationship with the Lord through consistent time in the Word, prayer and regular worship attendance.
- Commit to EE training.
- Strive to maintain and protect biblical priorities in the home.
- Model the practice of wise stewardship.
- Seek to maintain accountability through participation in a relational environment.

Guest Services Director Job Description

#### ACCOUNTABILITY:

The Guest Services Director reports to the Next Steps Pastor.

#### SALARY:

A competitive salary wage commensurate with experience will be provided

